Customer Name: Example Company Inc.

Service Address: 123 Anystreet, ANYTOWN, GA US 31906



What do I owe?

How much did I use?

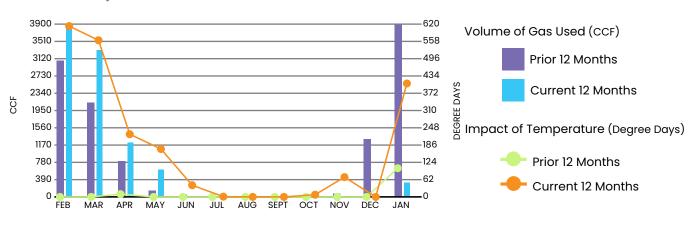
When is it due?

\$3,208.82

317

Jan 25, 2022

Your Monthly Gas Use At a Glance



Important messages from Liberty

IF YOU SUSPECT A GAS LEAK: LEAVE the area immediately. DO NOT smoke, use a phone or cell phone, turn on/off any lights or appliances or operate any vehicle or equipment that could cause sparks. If you suspect a gas leak, don't wait! Leave the area and call our emergency number at 855-216-6306 or call 9-1-1.

Pay online at LibertyEnergyandWater.com, or return this portion with your payment. Please include your account number on your check and make payable to Liberty Utilities.



LATE PAYMENT FEE: Payments received after the due date are subject to a 1.50% fee per month late.

Please check box and see reverse for: Assistance Donation

Account Number: Service Address: Bill Date: Due Date:

> \$3,208.82 Amount Due

00000000000 123 Anystreet 05-JAN-2022 25-JAN-2022

Amount Enclosed

REMIT TO:

LIBERTY UTILITIES GEORGIA 75 REMITTANCE DRIVE, SUITE 1918 CHICAGO, IL 60675-1918

Example Company Inc 123 Anystreet ANYTOWN, GA Go green and sign up for paperless billing today! Online access gives you the ability to make payments, set up autopay and activate useful email or text notifications about your usage.





Understanding Your Bill

For additional information please visit www.LibertyEnergyandWater.com.

Your Monthly Gas Use At a Glance

Degree Day: A measure of coldness based on the extent to which the daily mean temperature falls below 65°F. For example, on a day when the average temperature is 35°F, there would be 30 degree days experienced.

Units:

- CCF = Hundred Cubic Feet
- MCF = Thousand Cubic Feet

Charges

Due Date/Late Charge: Please pay your bill by the due date to avoid a late charge.

Franchise Fee: This fee, if applicable, is charged by your city or county for the use of alleys, streets and rights-of-ways for gas lines to provide your service. The fee is based on the amount of each customer's bill.

Monthly Customer Charge: This is a fixed cost regardless of your usage and covers metering, billing and account maintenance.

Multiplier: Converts the metered unit of measure to the standard billing unit of measure, where applicable.

Prorated Bill: If applicable, we will adjust, or prorate, the charges on bills with more or less than the standard days of service.

Purchased Gas Adjustment (PGA): This reflects the market increases and decreases in the price we pay for gas delivered to our customers, there is no markup. This rate can vary on a monthly basis as the cost of gas changes.

Rate: This code represents the rate used to calculate your bill.

Read Type (Actual): If we are unable to read your meter we will estimate your consumption for the month.

Taxes: This section shows state and local taxes, including city franchise tax, if applicable.

Weather Normalization Adjustment (WNA): A charge (during warmer than normal weather) or credit (during colder than normal weather) applied to your bill that is calculated based on usage and average temperatures during a billing period. This generally happens between October and April.



Other Information

Medical Emergency

If you believe that a medical emergency exists in your home or would exist if service were to be disconnected, you may be protected from disconnection. Please contact us at 855-216-6306 for more information.

General Correspondence

Please remember your 12-digit account number on any correspondence to us. Contact us if you have had a change in mailing address or name.

Mail to:

Liberty Utilities 2300 Victory Drive Columbus, GA 31901



Important Information

Customer Service: 855-216-6305 Emergency: 855-216-6306

Website: www.LibertyEnergyandWater.com

Social Media: @LibertyUtil_GA

Phone Service for Hearing and Speech Impaired: 7-1-1

Dig Safe®: 8-1-1

Payment Options



EFT (Automatic) Payments

Pay your bill automatically from your bank account.



Online

www.LibertyEnergyandWater.com



Phone

855-216-6305



Mail Payments

Liberty Utilities Georgia 75 Remittance Dr, Suite 1918 Chicago, IL 60675-1918



In Person

Visit LibertyEnergyandWater.com for our office locations or authorized payment centers.

Billing Programs

Budget Billing (BBP)/Levelized Budget Billing (LVL)

Allows you to spread out payments over the year, avoiding high and low fluctuations in your monthly bill. The statement will also show the difference between Budget/Levelized Budget Billing and Actual Charges to Date otherwise known as Settlement Amount.

Installment Plan

An extended payment plan where past-due bills may be paid in installments over a specific time period. The statement will also show the Remaining Installment Plan amount to be billed.

Community Energy Assistance Program

You can help others in need to pay their monthly gas bill by donating to our community energy assistance program. All donations are distributed to a local or area non-profit energy assistance agency (ies) that serves your community. Visit LibertyEnergyandWater.com for information on which agency (ies) received your donation. Please choose an amount to be billed monthly on your Liberty statement:

9	31 5	\$5	\$10	\$20	Other	One-Time	Contribution

Account Activity for Your Natural Gas Service from 12/01/2021 - 01/04/2022

Rate: 820 - General Gas Service Commercial Next Scheduled Meter Read Date: 02/02/2022 Point of Delivery ID: 00000000000010156676



Meter Read Service **Billing** CCF **Pressure** Used Number **Type** Days **Period Previous** Usage Current Factor 12/1/21 - 1/4/22 PS0000000 Actual 35 97000 96761 239 1.32525 317

What am I paying for?					
Previous Balance Payment(s) Received as of 01/05/20 Balance Forward	\$ \$	2,796.04 0.00 2,796.04			
Current Charges					
DELIVERY CHARGES	QUANTITY USED	C	OST PER CCF		
Monthly Customer Charge				\$	58.34
Commodity Charge	316.735 CCF	\$	0.29630	\$	93.85
Weather Normalization Adj.	316.735 CCF	\$	0.13749	\$	43.55
TOTAL DELIVERY CHARGES				\$	195.74
GAS CHARGES	QUANTITY USED	C	OST PER CCF		
PGA - Purchased Gas Adj.	316.735 CCF	\$	0.60000	\$	190.04
TOTAL GAS CHARGES				\$	190.04
TAX CHARGES					
State of GA Sales Tax \$385.78 @ 49	\$	15.43			
County of Hall \$385.78 @ 3%	\$	11.57			
TOTAL TAX CHARGES	\$	27.00			
TOTAL CURRENT CHARGES				\$	412.78

Additional messages

Help your neighbors in need by donating to Liberty's Community
Energy Assistance Program. To donate monthly, check a box on the back of your bill to round up to the next dollar or to donate another amount. Or visit www.libertyenergyandwater.com. You may change or end your donation by calling 855-216-6305. Your tax deductible donation will be added to your monthly natural gas bill. All donated funds stay in your community to help qualified lowincome families and individuals.

Total Amount Due

\$3,208.82



